

IONIQ ONE

Operating instructions

Mode d'emploi

Instrucciones de uso



IONIQSKINCARE

WE LIKE TO KEEP YOU INFORMED AND SAFE.

Congratulations on becoming the proud owner of an IONIQ ONE Sprayer. Please read the operating instructions carefully before use and observe the safety instructions. Please keep the operating instructions in a safe place and enclose them with the product in case you ever want to pass it on to friends, family or other people. If you have any questions, suggestions or requests, please do not hesitate to contact us at any time via the telephone number given on the back page or via the website www.ioniqskin-us.com. If necessary, you can also download the operating instructions here.

Explanation of the symbols used



This symbol indicates a potential danger to you or a potential risk to the appliance. Under this symbol you will find important information on how to avoid injuries and damage to the appliance.



Read the operating instructions before using the appliance.
SAVE THESE INSTRUCTIONS


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01 Safety information



Attention! Read all safety information, instructions and illustrations thoroughly. Failure to follow the instructions may cause electric shock, fire and/or serious injuries. Please keep the operating instructions in a safe place and enclose them with the appliance in case you ever pass it on.

- This appliance may be used by children aged 8 years and over, as well as by persons with impaired physical, sensory or mental capacities or a lack of experience and/or knowledge, only if they are supervised or have been instructed in the safe use of the appliance and have understood the dangers it poses. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children unless they are supervised.
- Pregnant women and persons with electrically operated medical devices (e.g. pacemakers, hearing aids, insulin pumps) carried in or on the body must not use or be sprayed with this appliance. 
- Keep your mouth closed during use and avoid taking deep breaths. The mucous membranes could be irritated by the cosmetic product.
- Do not spray onto open wounds.
- Close your eyes while spraying near your face. Rinse your eyes thoroughly if they come into contact with the cosmetic product, and consult a doctor if the irritation is severe.
- IONIQ ONE is primarily designed for spraying your own body. If you spray another person with IONIQ ONE, touch the other person's skin with your hand and maintain contact to prevent electrostatic charge.
- Only use original cartridges. Do not try to refill cartridges. The use of non-original cartridges can lead to technical problems

with the appliance or damage to the user's health.

- Children should be supervised to ensure that they do not play with the appliance.
- The appliance contains a battery that cannot be replaced.
- When recharging the battery, use only with ICP06C-050-1000B supply unit.
- Never charge the appliance if it is damaged (e.g. cracks in the housing). A damaged battery can explode or cause a fire.
- Do not charge and use the appliance near containers filled with water.

WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons:

- Close supervision is necessary when this appliance is used by, on, or near children or individuals with certain disabilities.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped, damaged, or dropped into water.
- Only use and store the appliance and cartridges at temperatures between 32 °F and 104 °F (0 °C and 40 °C). 77 °F (25°C) are recommended. Avoid prolonged exposure to direct sunlight and store the appliance and cartridges in the carrying bag provided.
- Do not use the appliance near sources of ignition such as open flames, burning cigarettes and hot surfaces. The sprayed liquid could ignite.
- Keep a distance of approx. 2.2 yd (2 m) from electrical devices during use to avoid disturbances caused by electrostatics.
- Do not use the appliance in airplanes or hospitals.
- Be careful not to spray any objects or persons accidentally. If possible, keep a distance of approx. 2.2 yd (2 m). Cover sensitive floors/surfaces (e.g. with a bath towel).

- Keep the appliance in a safe place, out of the reach of children under 8 years of age.
- Switch off the appliance immediately if a malfunction occurs.
- Do not open the appliance to carry out repairs. Contact customer service.
- Clean the nozzle field regularly. If the nozzles are clogged, liquid may leak from the appliance and cause malfunctions.
- Only clean the appliance when it is switched off and not charging. Only clean the surface of the appliance with a damp cloth and mild soap.
- Switch off the appliance before cleaning a clogged nozzle. Do not use sharp objects for cleaning.

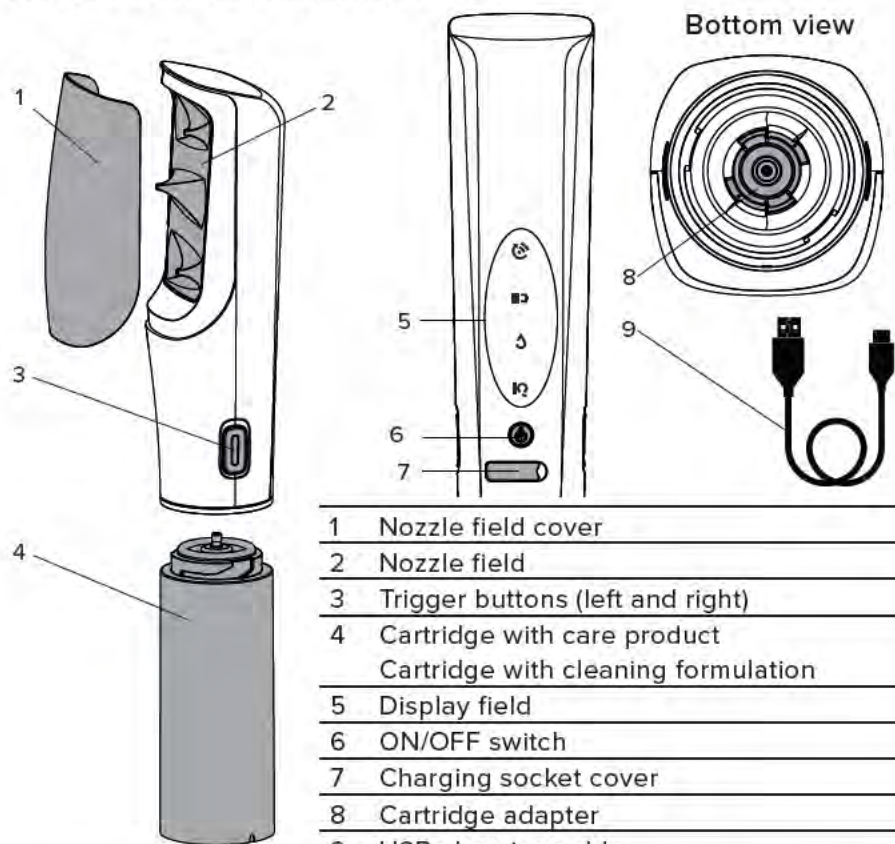
02 Product description

Area of application

IONIQ ONE was developed for the touch-free application of cosmetic care products to the body. Facial applications are possible depending on the care product (follow the application instructions on the cartridge).

IONIQ ONE is designed exclusively for personal use.

Product overview/Included items



- | | |
|----|--|
| 1 | Nozzle field cover |
| 2 | Nozzle field |
| 3 | Trigger buttons (left and right) |
| 4 | Cartridge with care product
Cartridge with cleaning formulation |
| 5 | Display field |
| 6 | ON/OFF switch |
| 7 | Charging socket cover |
| 8 | Cartridge adapter |
| 9 | USB charging cable |
| 10 | Transport bag and operating instructions
(not shown) |

Displays and controls



Bluetooth display

Flashes slowly while searching for a connection (max. 30 seconds).
Lights up continuously after a successful connection has been made.

Goes out when the connection has been lost.



Battery charge status

The faster the flashing, the lower the charge level (slow: < 5 minutes; fast: < 2 minutes).

Flashes slowly when charging, lights up continuously when fully charged.



Cartridge status

Flashes when the cartridge is removed or replaced by another IONIQ product with sprayer switched on. Goes out when original cartridge is reinserted.

Also flashes when the fill level of the cartridge is low. The faster the flashing, the lower the fill level (have a spare cartridge ready).



IQ

Lights up continuously when the appliance is switched on.
Flashes in case of malfunctions (for information on possible solutions see chapter 05 “Help with problems”).



ON/OFF switch

Turns the appliance on and starts searching for a connection.
Press and hold for more than 10 seconds to reset the sprayer.



Trigger buttons

Press both trigger buttons with the appliance switched on to start spraying; during spraying, one trigger button can be released again.

Press and hold both trigger buttons and the ON/OFF switch at the same time to clean a clogged nozzle field with a concentrated jet.

When pressing and releasing the ON/OFF switch and the trigger buttons, you can hear the pump pumping liquid out of or into the cartridge. These noises are normal and no cause for concern.

Vibration feedback



Vibrate twice

As a positive feedback (e.g. successful Bluetooth connection), the sprayer vibrates twice.



Vibrate three times

In case of errors (e.g. empty cartridge), the sprayer vibrates three times.



Constant vibration

A cartridge was unscrewed with the sprayer switched on. **Reinsert the removed cartridge immediately and switch off the sprayer before changing the cartridge again.** The residual liquid still contained in the sprayer is pumped out after a short time and leads to contamination of the newly inserted cartridge or the environment. Contaminated cartridges can no longer be used!

03 Use

Charging



When using a USB adapter, only use an ICP06C-050-1000B USB-C charger with 5V \equiv 1.0A. You can find suitable models on www.ioniqskin-us.com.



The appliance should be fully charged before first use.



Slide the cover to the side. Plug the USB cable into the switched-off appliance and connect it to the power source.



Charging the IONIQ ONE. The charge level indicator flashes slowly during charging and lights up continuously when the appliance is fully charged (approx. 5 hours when the sprayer is completely discharged). Remove the USB cable from the appliance and disconnect it from the power source. Close the cover.

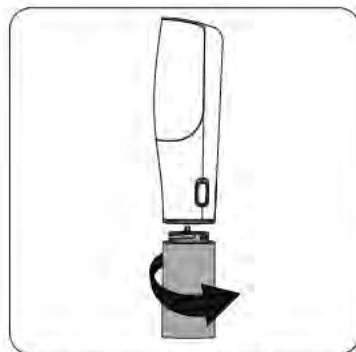
Use of cleaning cartridge (initial start-up and regular cleaning)



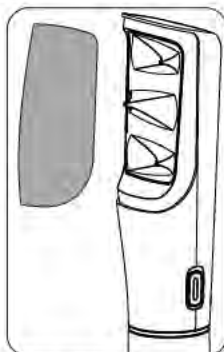
When using the sprayer for the first time and for cleaning, use the enclosed cleaning cartridge before starting the actual application. Cleaning the sprayer and nozzle field twice a week is recommended (see chapter „Cleaning and care“).



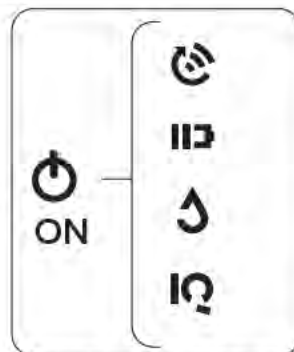
Only use original cartridges. The use of non-original cartridges can lead to technical problems with the appliance or damage to the user's health.



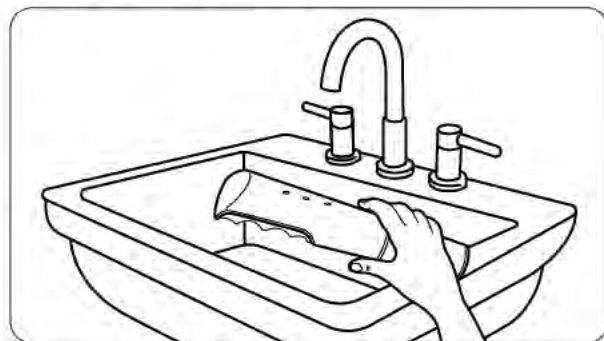
Align the tabs on the bottom of the unit to the top of the cartridge. Screw in the cartridge until you feel it click into place.




Remove the cover of the nozzle field.

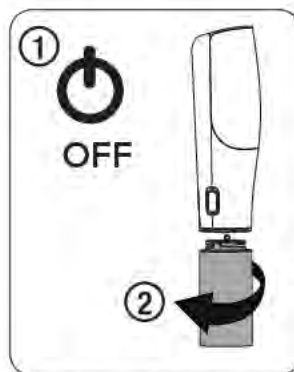


Press the ON/OFF switch. The icons light up.



Aim the sprayer into a sink (empty container). Press and hold both trigger buttons (IQ and  flash). Keep the trigger buttons pressed until the liquid is sprayed from all three nozzles for at least 5 seconds.

IONIQ ONE

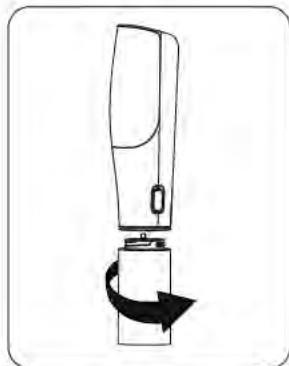


Switch off the appliance and remove the cleaning cartridge.

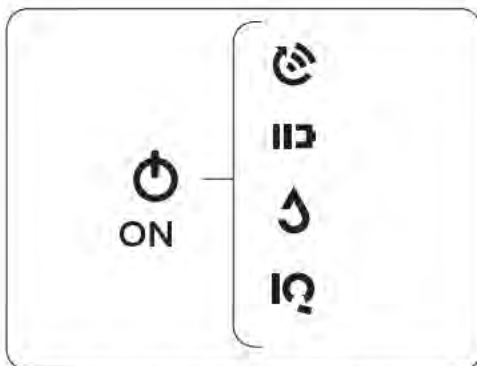
Use of an IONIQ care product



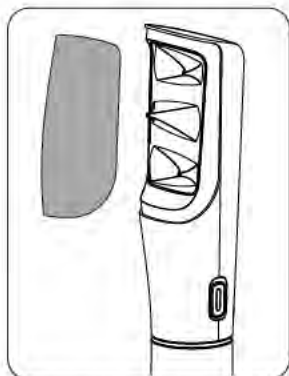
Only use original cartridges. The use of non-original cartridges can lead to technical problems with the appliance or damage to the user's health.



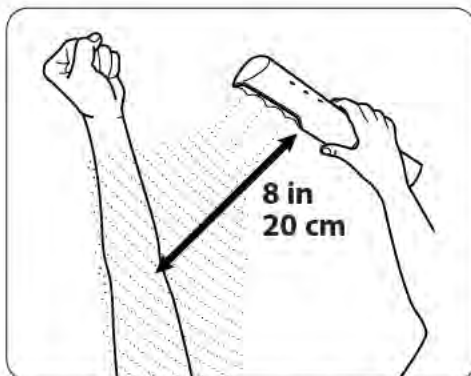
Screw in the cartridge containing the desired IONIQ product until you feel it click into place.



Press the ON/OFF switch. The icons light up.



Remove the cover of the nozzle field.



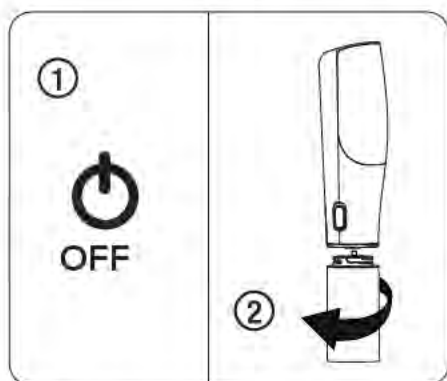
To start the application, press and hold both trigger buttons.

For correct use, follow the instructions in the "Tips" chapter.

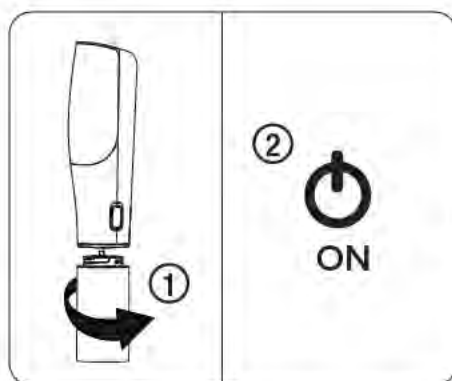
Changing the cartridge



Always switch off the appliance first and only then remove the cartridge so that the residual liquid from the appliance is pumped back into the cartridge. If this is not done, the sprayer will vibrate continuously as a warning. The residual liquid in the sprayer is automatically pumped out after 2 minutes. This leads to contamination of the newly inserted cartridge or the environment. Contaminated cartridges can no longer be used! **Reinsert the removed cartridge immediately and switch off the sprayer before changing the cartridge again.**



Switch off the appliance and remove the cartridge.



Screw in the new cartridge until you feel it click into place and switch the appliance on again.



Always close the cartridge with the lid when it is not mounted in the sprayer. This, for example, prevents liquid from leaking out during transport.

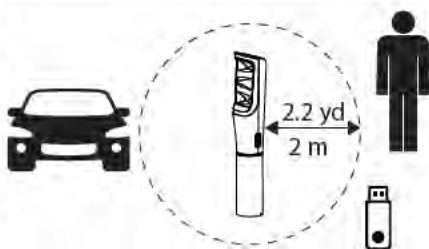
Twice a week and when changing from the tanning cartridge to another care product or before/after a longer period of non-use, the sprayer and the nozzle field should be cleaned as described in the chapter „Cleaning and care“ to remove all residues.

04 Tips

The spraying result depends on the correct use of the IONIQ Sprayer. Please note the following tips to avoid application errors, which can lead to an uneven application quality of the product used and thus reduce its effectiveness.

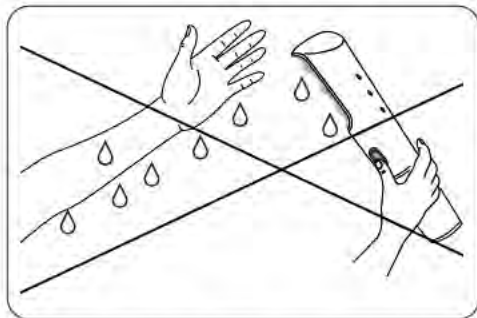


If possible, keep a distance of approx. 2.2 yd (2 m) from uninvolved persons, objects and sensitive surfaces. This prevents soiling and possible damage. There is a risk of data loss with credit cards and electromagnetic storage media.

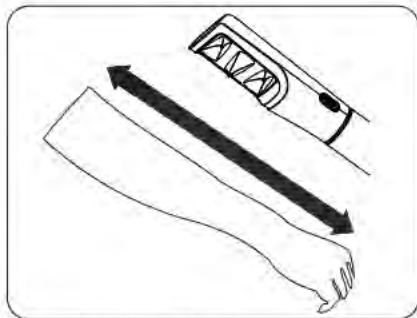


Do not rub the liquid after application. Rubbing destroys the even surface and impairs the protective function. Let the liquid soak in before getting dressed again to prevent damage to clothes.

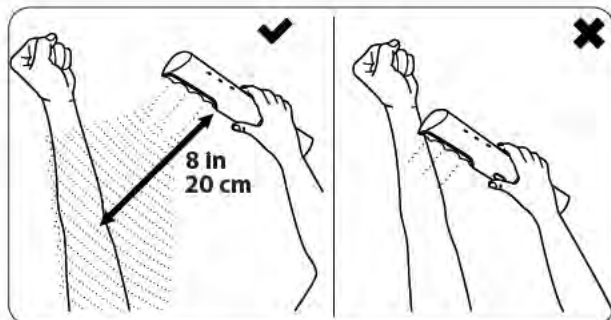
Do not touch the nozzle field when the sprayer is switched on, otherwise an unintended discharge may occur.



The skin, nozzle field, area behind the nozzle field, and the cartridge should be dried before application. Wet skin or a contaminated sprayer may cause uneven application (“white spots”).

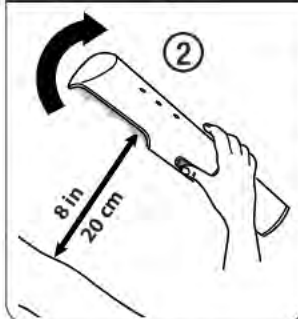
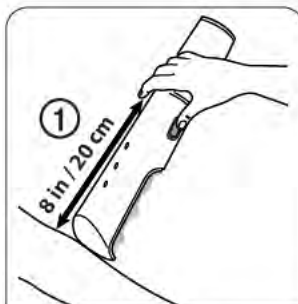


Move IONIQ ONE evenly over the whole body. The speed should be approx. 6-10 seconds for one arm length, depending on the care product.



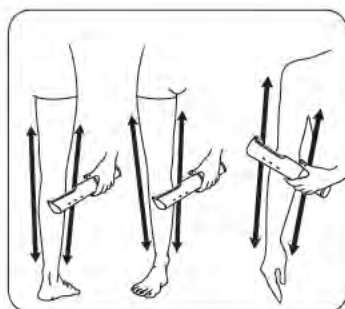
Always keep a distance of approx. 8 in (20 cm) so that the application is even. If the distance is too small, „stripes“ will appear on the skin. Close the hand when spraying to keep the palm clean. Keep eyes closed during spraying.

If the nozzle field is blocked, point the sprayer with the inserted cleaning cartridge into a sink (container) and hold both trigger buttons down for several seconds. This removes the blockage with a concentrated jet of liquid. If unsuccessful, clean the nozzle field and sprayer as described in chapter “Cleaning and care”.

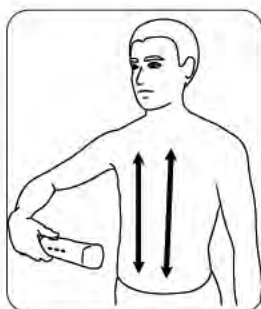


To check the right distance:


1. Touch the body first with the top of the sprayer.
2. Then turn the sprayer to the spraying position.

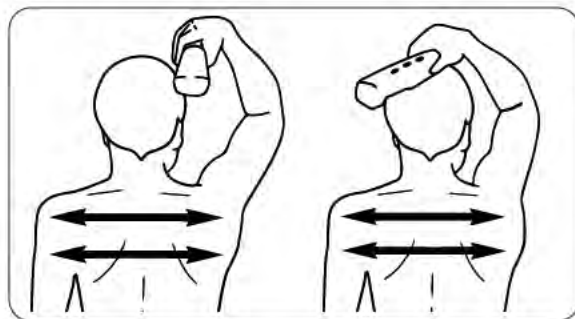


For best results, spray the arms and the legs from all sides.

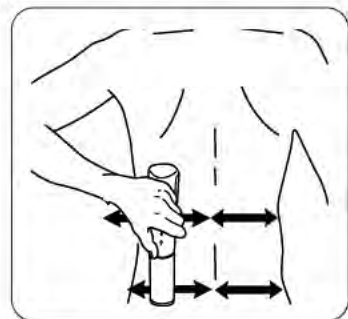


Spray the chest, side of the torso and abdomen in several parallel strokes.

 Also keep a distance of 8 in (20 cm) when spraying the back. Close your eyes while spraying near your face.



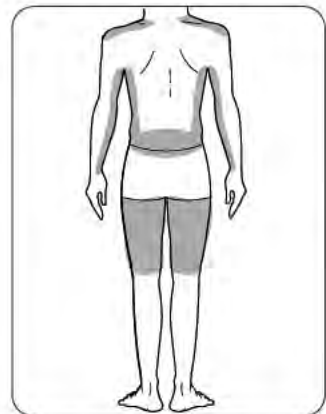
Hold the sprayer over your shoulder at head height and spray the upper back and neck using steady, slow movements over both shoulder blades.



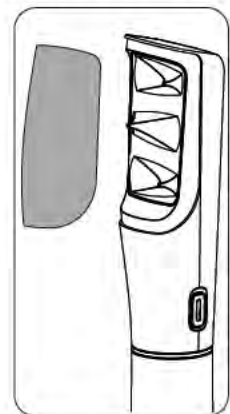
Turn the sprayer 180° and spray the lower back up to the middle. Then change hands and repeat the process on the other side.



To spray the middle back, hold the sprayer from above as low as possible over the back. Fold the wrist upwards and bend the upper body slightly forwards.



The marked body parts are easily forgotten and should therefore be sprayed again specifically.



Always insert the cover after application to avoid drying.

The sprayer should be cleaned thoroughly with the enclosed cleaning cartridge either when changing the care product or twice a week.

05 Help with problems



The appliance must not be opened to carry out repairs. Contact customer service.

Problem	Possible solution
IONIQ ONE does not spray and vibrates continuously	<ul style="list-style-type: none"> Cartridge removed with sprayer switched on and changed to another type (⚡ flashes). Reinsert the removed cartridge immediately and switch off the sprayer. Otherwise the newly inserted cartridge or the environment will be contaminated by the residual liquid in the sprayer. Contaminated cartridges can no longer be used!
IONIQ ONE does not spray	<ul style="list-style-type: none"> Battery empty, please charge. Cartridge empty (⚡ flashes), please replace. Cartridge adapter missing (IQ and ⚡ flashes), please insert (see "Cleaning and care" chapter). If the nozzle field is blocked, insert the cleaning cartridge, aim the sprayer into a washbasin (container) and hold down both trigger buttons for several seconds to remove the blockage. If not successful, clean the nozzle field as described in the "Cleaning and care" chapter. Trigger buttons have jammed. Please follow the troubleshooting guide at www.ioniqskin-us.com or contact customer service. IONIQ ONE defective (all indicators flashing continuously), please contact customer services.
Cartridge does not hold properly	<ul style="list-style-type: none"> Thread blocked, please clean.

Problem	Possible solution
Cartridge is not recognized	<ul style="list-style-type: none"> • Cartridge is not seated correctly, please screw in as far as it will go. • Not original cartridge or cartridge has been refilled (⚠ flashes), please only use original IONIQ cartridges. • Cartridge removed with sprayer switched on and changed to another type (⚠ flashes), please insert original cartridge and switch off the appliance before changing the cartridge again.
Cartridge is not recognized	<ul style="list-style-type: none"> • IONIQ ONE not operating (all indicators flashing continuously), please contact customer services. • Cartridge not operating/contaminated, use another cartridge.
Application uneven / does not cover fully	<ul style="list-style-type: none"> • Incorrect application (e.g. distance, speed, etc.), please observe the instructions in the "Tips" chapter. • Even surface destroyed, please do not rub liquid by hand after application. • Nozzle field dirty, please clean nozzle field.
Application not even (white spots on the skin)	<ul style="list-style-type: none"> • Skin, nozzle field, or sprayer are too wet. Thoroughly dry the skin, nozzle field, area behind the nozzle field and the sprayer before re-applying.
Nozzle field leaking	<ul style="list-style-type: none"> • Nozzle field is not seated correctly, please engage nozzle field completely (see chapter "Cleaning and care"). • Nozzle field damaged.
IONIQ ONE does not work properly	<ul style="list-style-type: none"> • Press and hold the ON/OFF switch for more than 10 seconds to reset the sprayer.

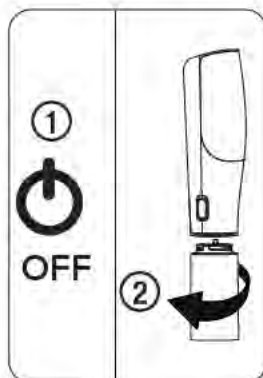
If these tips do not help, please contact our customer services go to www.ioniqskin-us.com or use the contact details on the last page of these operating instructions.

06 Cleaning and care

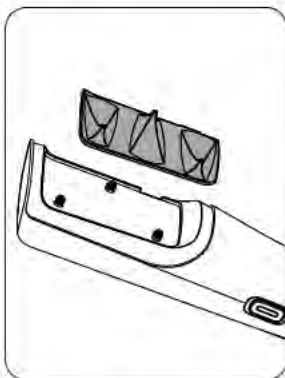


Only clean the appliance when it is switched off and not charging.
Only clean the appliance with a damp cloth and mild soap. Do not use sharp objects for cleaning.

We recommend cleaning the sprayer twice a week with the cleaning cartridge. Formulation residues on the sprayer or nozzle field should always be removed immediately with a damp cloth. Then dry thoroughly.



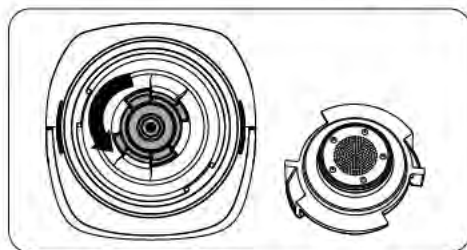
First switch off the unit, remove the care product and screw in the cleaning cartridge.



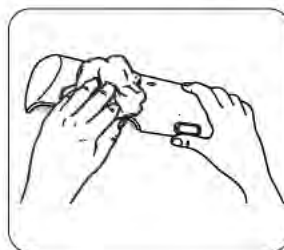
Remove the nozzle field and clean thoroughly under running water with mild soap by pressing/rubbing.



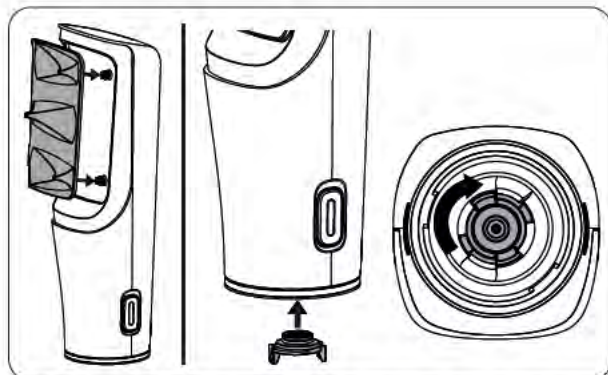
Hold the sprayer without the nozzle field in a sink, switch it on and hold both trigger buttons down simultaneously for several seconds. Then switch off again.



If necessary, remove the cartridge adapter by turning it and cleaning it with your fingers using water and mild soap.



Clean the surface of the IONIQ ONE with a damp cloth if necessary.



Allow all parts of the IONIQ ONE to dry completely before reassembling. Replace the cartridge adapter and nozzle field. Press each nozzle down individually so that the nozzle array is fully engaged and sits completely flush on the sprayer.

07 Accessories / Spare parts

You can always find all available accessories and spare parts at www.ioniqskin-us.com. The range is constantly being expanded to offer additional applications and optimum comfort.

08 Technical data

Bluetooth version	4.2
Transmission frequency BT	2.4 GHz
Transmitting power BT	4 dBm
Connections	USB Type-C
Rechargeable battery	Li-Ion, 2600 mAh
Charging power	5V === , 1000mA
Charging time	approx. 5h
Spraying time	approx. 60 min
Sprayer length (without cartridge)	approx. 8 in (20 cm)
Weight (without cartridge)	approx. 0.76 lb (345 g)

09 LITHIUM-ION BATTERIES

If equipped with a lithium-ion battery, the battery must be collected, recycled or disposed of in an environmentally sound manner.

Visit www.call2recycle.org or call 1-877-723-1297 for more information regarding proper disposal of lithium-ion (Li-ion) batteries, or for locations near you where batteries can be recycled.



⑩ Limited Warranty

This product, manufactured by IONIQ, is warranted against defects in material and workmanship for two years following date of purchase if operated in accordance with IONIQ's printed recommendations and instructions. This warranty does not cover damage resulting from improper use, accidents, user's negligence or normal wear. This warranty does not cover any defects or damages caused by service or repair performed by anyone other than IONIQ.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO TWO YEARS FOLLOWING DATE OF PURCHASE. IONIQ SHALL NOT IN ANY EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER FOR BREACH OF THIS WARRANTY OR ANY OTHER REASON. THIS WARRANTY DOES NOT APPLY TO ACCESSORIES.

THIS PRODUCT IS DESIGNED FOR PERSONAL USAGE ONLY. IF USED FOR COMMERCIAL PURPOSES, THIS WARRANTY APPLIES ONLY FOR 30 DAYS FROM DATE OF PURCHASE.

If any product is defective in material and/or workmanship during the applicable warranty period, return it with proof of purchase, transportation prepaid to IONIQ. IONIQ will either repair or replace the product (at IONIQ's option) and return it to you, postage prepaid.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

For assistance with your IONIQ ONE sprayer, please contact our customer service team via phone 833-IONIQUUS; email: productsupport@ioniqskin-us.com; or you can find support on our website @ www.ioniqskin-us.com.

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